

## Spectrums FAQ

### What is Spectrums?

- Spectrums is a network utility that helps you organize your applications, networks and websites into one easily accessible location. *How?* With SID, your unique SpectrumID, or your name; it's that simple.
- Spectrums simplifies and completes the contact loop by making it easy to fully connect online as well as in real life.

### What is my directory?

- Your directory is where you can find others that you've added into an even easier to access place. In your directory, you can also search through and add/explore your contacts on your phone that also have Spectrums.
- Spectrums unleashes the power of your contacts.

### Trouble Logging in

- Spectrums uses 'Digits' by Twitter© to log you in. We rid you of having to remember a password, as this signs you in securely using your phone number. They confirm your device one time by SMS or by automated call; you choose.
- If you have trouble with one, try the other. If you are still having issues, please contact [info@spectrums.me](mailto:info@spectrums.me)

### How do I find people?

- Ask or search for their SID or name. Once you've done that, explore their spectrum and/or add them to your directory of contacts.
- No need to ask if someone uses so-and-so app, what their username is or how their name is spelled.

### How do I know who has added me to their Directory?

- Spectrums sends you a notification when someone new adds you to their directory.

### Do I sign in as an Individual or an organization/company?

- If you are not a company, sign in as an individual. This allows you to receive your SID, build your spectrum and easily explore your contacts in your mobile device.
- If you are a company, sign in as an organization or business by using Facebook or your phone number.

### **How do I add networks to my spectrum?**

- On the 'Me' tab, click on the '+' sign. A directory of networks will be shown. Choose the one you'd like to add, and it will prompt you to add it or to sign you in (one time only!). After it has been confirmed, you will be brought back to your spectrum, where you will see it added.
- Continue this process as much as you can to increase opportunities for simple connections and engagement!

### **What if I don't see my network listed?**

- If you don't see your network listed, you can add a custom link at the bottom of '+' page. Let Spectrums know of a network you'd like to be shown in the list if it's not currently there.

### **How do I manage networks in my spectrum?**

- For each application, network or website, you can make it 'public' or 'private'.
- If it is 'public', anyone who comes to your spectrum can see it and have access.
- If it is 'private', you will have to have been added to the directory of the individual, in order to access it.
- Note: No one can access anything private in your spectrum until you have given them permission by adding them to your directory.

### **How do I delete networks from my spectrum?**

- Simply hold down on the network. When asked to delete, click 'ok'.

### **How do I change my SpectrumID?**

- When you signed up, you were given the next available SID. For reserved SpectrumIDs, please contact [info@spectrums.me](mailto:info@spectrums.me) to inquire. Unassigned SpectrumIDs that are still available can also be requested.

## How do I report Spam, fake accounts and anything else out of the ordinary?

- Contact [info@spectrums.me](mailto:info@spectrums.me) immediately if you notice anything that doesn't seem right and we will investigate. We appreciate your support in making this a clean environment for all users.

## How can I customize my Spectrums profile?

- Upload a photo and cover photo of yourself
- Write a catchy description in your 'About'
- Add all of your networks and contact information!

Avoid any 'sensitive' or 'personal' information regarding yourself or anyone else. Even if you create nodes in your spectrum that are 'sensitive' information, you can choose to make it 'private', only for those you've added to your directory to have access to. Do not post any sensitive information you are concerned could be used in a negative way.

Harassment, negligence and/or malicious activity will not be tolerated on Spectrums.

## Is there a web version of Spectrums?

- Yes there is. When you receive your SID for the first time, you will be found at [www.spectrums.me/whateveryourSIDis](http://www.spectrums.me/whateveryourSIDis)

## How do I unleash the power of Spectrums?

- Instead of asking people to engage with your spectrum of networks that are already numerous and will only continue to grow, tell them to add your spectrum to their directory.
- On your social media platforms, just share your SID or [www.spectrums.me/SID](http://www.spectrums.me/SID) instead of listing your Twitter, Facebook, Instagram, YouTube, Twitch, LinkedIn, Snapchat, Whatsapp, blog, website, phone number, email... you get the gist. No more long lists, and missed opportunities.
- Share your SID directly with others through the 'share' tool on your Spectrums profile page at the top right.
- On your business card, you can place your SID for simple, complete connections as well

## Can I message others on Spectrums?

- Yes you can. See the messages and follow up with them with your 'inbox' tab

**Is there more to come?**

- Of course! We're just getting started.

**Do you have any general inquiries?**

- Please contact us at [info@spectrums.me](mailto:info@spectrums.me). We will get back to you as soon as possible. We look forward to hearing from you.